



MUIR PULMONARY CRITICAL CARE
AND SLEEP MEDICINE

Ramin Khashayar, M.D. • Vala Berjis, M.D. • Elvio Ardilles, M.D. • Ming-Tyh Maa, M.D. • George Juan, M.D.
Jigar Patel, M.D. • Nick Pakzad, M.D. • Jeffrey Scott, M.D. • Mark Slootsky, M.D

1399 Ygnacio Valley Road, Suite 14
Walnut Creek, CA 94598

Phone (925) 939-3050
Fax (925) 939-3057

Home Sleep Study No-Show Policy

Keeping scheduled appointments is an important part of your health care. It allows your doctor to talk about your illnesses and what you can do to stay healthy. When you miss an appointment, you also miss out on the opportunity to improve your health. In addition, it takes an appointment away from another patient who may need it.

Beginning March 5, 2020, Muir Pulmonary Critical Care and Sleep Medicine's No-Show Policy will include, but not be limited to the guidelines below. Any of the following guidelines are considered a No-Show under this policy:

- Home Sleep Study patients who cancel or reschedule their appointments WITHIN 48 hours of scheduled appointment. Your "appointment" is the day and time you are scheduled to pick up the home sleep study device from our office
- Home Sleep Study patients who DO NOT pick up their home sleep study device on the scheduled day and time (without a call to reschedule or cancel AT LEAST 48 hours in advance)
- Home Sleep Study patients who pick up the device at the scheduled day and time, but DO NOT complete the test on the scheduled night

In the event that your Home Sleep Study results in a No-Show according to the above guidelines, you will be subject to a **No-Show Fee of \$150**. By making an appointment for a Home Sleep Study with Muir Pulmonary Critical Care and Sleep Medicine, you agree to adhere to Muir Pulmonary Critical Care and Sleep Medicine's Home Sleep Study No-Show Policy and agree to sign Muir Pulmonary Critical Care and Sleep Medicine's Home Sleep Study Financial Agreement upon picking up the device in our office, which will reiterate our No-Show Policy.

If you have any questions regarding this letter or our No-Show Policy related to your Home Sleep Study, please feel free to call our office at 925-939-3050.

Thank you for choosing Muir Pulmonary Critical Care and Sleep Medicine for your Home Sleep Study. We appreciate your business.

Sincerely,

Dr. Ramin Khashayar and
The Muir Pulmonary Critical Care and Sleep Medicine Care Team